



Client Service Agreement

This Agreement is made between Vital Life Nursing Inc., a corporation with a registered and records in North Vancouver, BC, Canada, and the person making a purchase and consenting to this agreement, further Client.

This “Client Service Agreement” discloses terms of provision of information services in the form of training/online course/arrangements/webinar/marathon” (hereinafter referred to as a “Course” or the “Courses”). Such Agreement was created in addition to the “Terms of Service” located at the link <https://www.vl-holistic.com/termsofservice> and the “Privacy policy” located at <https://www.vl-holistic.com/privacypolicy>. By consenting to the current agreement you, a person who purchases a “Course” with the intention to undergo a “Course” agrees to special conditions and determine the procedure for the provision and payment of services, as well as the general conditions for participation in the training programs of Vital Life Nursing Inc.

1. DISCLAIMER

1.1. Vital Life Nursing Inc. , further “Contractor”, does not dispense medical advice, prescribe, or diagnose illness to any person who is provided such information, further “Client” or a “Participant”, or anyone such information may be further shared with. Contractor does not dispense legal or medical advice.

This education technique and / . Or Information provided during the Courses is not regulated and / or approved by any established organizations such as Health Canada, FDA or WHO. The information and knowledge that are used during the sessions are based on the Epigenetic, Quantum Physics in Neuroscience, Quantum Psychology and Psychosomatics.

Additionally, all information shared on this platform consist of the education and practical knowledge gained by the author, Victoriya Litargne, during her nursing international experience working in Russia and Canada.

1.2. Information acquired during and/or after the course(s) and/or online marathons, sessions, is not intended to diagnose, treat, cure, and / or replace care from your primary health care professional. Also, it is not intended to replace the advice or assistance of the regulated professional such as doctors, lawyers, accountants, chiropractors or any other professionals.

It is delivered for a Client's informational purposes only and used as an addition to highlight the emotional and; therefore, energetic connection to the current issue or situation.

1.3 Client acknowledges full liability for the decision made during and/or after completing any educational module, lesson or course. Client agrees that (s)he may get engaged in the emotional field and is fully aware of the fact that the result of such involvement may bring some flashbacks, emotional response(s), and low or high energy level that could affect the sleeping pattern and overall health status.

2. TERMS OF THE AGREEMENT

2.1. The Contractor undertakes to provide information services in the form of a Training Online Course or Online Marathon in accordance with the Program declared on the Website and chosen by the Participant, and the Participant undertakes to pay for the information services provided by the Contractor in the manner and within the timeframe stipulated by this Agreement.

The fact of the specific program chosen by the Participant is confirmed by the Order placed on the Website and sent to the address of the latter by a payment receipt.

2.2. The Parties do not consider this Agreement as an agreement for the provision of paid educational services. Services are not subject to licensing, are not accompanied by a final certification, the assignment of any qualification and the issuance of a state-recognized / province-recognized education document.

2.3. Information services are limited to providing the Participant with the necessary information and the formation of skills for its independent use.

2.4. The fact of providing information services does not mean any guarantees on the part of the Contractor of the effectiveness in applying the information and / or skills received for the purposes of the Participant.

2.5. When conducting an online course, services are provided remotely. The material for the online marathon is submitted in records in a personal account of the Client on www.vlholistic.com and has a limited period of use in accordance with the online program.

2.5.1. If the Client is taking a Course with the support of the Telegram chat, the specific url of that chat is indicated in the e-mail sent to the Client.

2.5.2. If the course is self learning, no telegram support is provided and the Client is taking the Courses independently.

2.5.3. If there is a live meeting, related to the course and held during the course duration, the specific address of the place of provision of information services is indicated in the e-mail sent to the Client.

3. REQUIREMENTS FOR PARTICIPANTS

3.1. The Participant independently decides on participation in the Program and, if necessary, consults with specialists on his health (physical, mental), while the Participant is responsible for any deviations in the state of health (both physical and mental).

3.2. The Participant is familiar with the Program and guarantees that he is physically healthy and mentally stable, and the Participant is aware that the result of the Training / Online Course / Online Marathon may differ from the declared one (in advertising products, on the Contractor's website and other sources) since the use of the received knowledge, skills and abilities depends on many factors known and unknown to the Contractor (dedication, diligence, perseverance, level of intellectual development, creative abilities of the Participant, his other individual qualities and personal characteristics), which is accepted by both parties.

3.3. During the either of the online activities such as but not limited to the Online Training / Online Course / Online Marathon, the Participant:

3.3.1. Do not allow inciting ethnic conflicts, advertising its services (products), etc., insulting participants, the Contractor and members of the Contractor's team, technical support specialists, using obscene language.

3.3.2. Avoids the use of drugs containing narcotic substances, alcohol.

3.3.3. Does not perform audio recording (or) video recording, photographing without the personal permission of the Contractor or any other presenter invited by the Contractor.

3.3.4. Has the right to decide to refuse participation in the Training after the start of the program.

3.4. By placing an Order and purchasing a Training / Online Course / Online Marathon, the Participant unconditionally agrees with all the requirements for the Participant presented in the "Important Information" and "Course Curriculum" sections on the course / marathon page and is considered informed about the conditions of participation.

Failure to familiarize yourself with the Agreement does not release the Participant from compliance with the requirements.

4. RESPONSIBILITIES OF THE PARTIES

4.1. CONTRACTOR (Vital Life Nursing Inc):

4.1.1. provides information services;

4.1.2. has the right to change the Program Term once by giving the Participant at least 7 (seven) days prior notice to the originally determined Program Term. The duration of the program indicated in calendar days including the weekends and holidays;

4.1.3. has the right to change the dates and venue of the program if such a need is caused by force majeure circumstances;

4.1.4. has the right to suspend the performance of its duties or refuse to execute the Agreement in full, if the Participant does not pay the cost of the Training Program within the terms established by this agreement;

4.1.5. has the right to terminate the provision of services to the Participant, in case of violation by the latter of the conditions specified in clauses 3.3.1, 3.3.2., 3.3.3. of this Agreement, as well as in case of violation of the terms of payment, if the Contractor provided the Participant with a deferral (instalment plan) of payment for services;

4.1.6. in the provision of services, the right to allow minor deviations from the Training Program;

4.1.7. has the right to refuse the Participant in the provision of information services without explanation at any stage of the provision of the service, including the stage of placing the Order, with the return of the paid funds in full or in part;

4.1.8. when carrying out the Program in the form of an online meeting or an on-line discussion, she takes photos and / or videos of the Training. The Contractor independently determines which photo and video materials based on the results of the Training will be placed in public access for advertising purposes considering no private info of the Participants is shared publicly.

4.2. PARTICIPANT (Client):

4.2.1. makes payment in accordance with the selected Training / Online Course / Online Marathon Program;

4.2.2. follows the general rules;

4.2.3. provides the Contractor (with the necessary and reliable information and documents on time and to the extent requested by the Contractor;

4.2.4. excludes the transfer to third parties of the rights to participate in the Training / Online Course / Online Marathon without the consent of the Contractor, with the exception of cases provided for in this Client Service Agreement;

4.2.5. does not distribute without the consent of the Contractor the materials received by him /her in connection with participation in the training;

4.2.6. does not reproduce, repeat, copy, sell, or use for any other purpose the information and materials that have become available to him in connection with the provision of services, except for their personal use.

4.2.7. in the event of a major change in the Term of the program, the right to refuse to receive services and demand a refund of the money paid. The refund cannot exceed 50% of the total amount paid for the educational course or program if the refund was requested after the program has started. Such major change could be described as change of the theme of the course, change of the instructor permanently assigned, change of the volume of the material delivered towards lowering last, cancelling course by the Contractor, excluding the reasons specified in clauses 3.3.1, 3.3.2., 3.3.3. of this Agreement. Other changes are not considered major.

4.3. The composition of the Contractor's Team is independent and can be changed unilaterally without additional notice to the Participant. The format of participation (time, participation in exercises, etc.) is determined by the performer independently.

4.4. When conducting the Course in the form of a Training, based on the results of the provision of services, the Contractor provides the Participant with a certificate of participation in the Program. However, this certificate does not act as a qualification and / or as an issuance of a state-recognized / province-recognized education document.

4.5. Services are considered completed from the specified in the description of the Course in welcome email and in the Course curriculum section of the Course web page as a "facilitator support date(s)".

4.5.1. Having an access to the educational material through the Vital Life Nursing account after the Facilitator supervision ended does not guarantee continuation of the service, unless additional support is purchased.

4.6. The Participant's failure to appear for the Training / Online Course / Online Marathon or being late for the start date is the responsibility of the Participant. The consequences that may arise due to non-attendance or being late are the risks of the Participant. In this case, in the event of the situation indicated in this paragraph, the Services are considered to be properly performed and payment in proportion to the missed time is not returned to the Participant.

5. CANCELLATION POLICY:

5.1. Cancellation: You can cancel your account at any time, and no further amounts will be charged to your credit card unless you perform another purchase, which'd indicate binding into another contract.

5.2. **No refund policy:** the Courses is a pay-as-you-go service. Therefore, the Contractor does not issue refunds once your purchase is made. If you purchase a course immediately but cannot start it right away, you have a 90 - days access to your on-line material, unless another time period is specified.

We treat all customers equally; therefore, we don't make exceptions to this policy.

5.3. In case of cancellation of the online event (a course) at the initiative of the Contractor or inability to deliver the ordered material, the Contractor grants the Client the right to attend another Event at another time / attend another program or obtain another course available.

5.4. Client has the right to ask all the questions that have arisen to the Contractor by Telegram support chat during the Supervised course duration OR by filling a contact form.